

Terms and conditions

Payment

1. Payment is due upon rendering of services (C.O.D.) unless prior arrangements are made.
2. All payments 30 days overdue are subject to late payment service charges in the amount of 1-1/2% per month (18% per annum) and potential credit hold (withholding of future services).
3. If collection of payments due requires further action, the customer is responsible for all costs of collection, including possible attorney fees, court costs, etc.

Tank locating

1. The property owner is ultimately responsible for determining location and uncovering access to septic tank. If digging is required, an extra labor charge, one hour minimum, will apply. If labor is required, the property owner assumes all liability of loss or damage caused by the digging or uncovering process.
2. An extra charge will apply for special electronic devices used to assist in locating the tank. These devices are dependent upon an unobstructed flow from the building to the tank. If any blockage exists, proper operation may be impaired, but the charge for used equipment will still apply.
3. If probes are used to locate the tank. Property owner assumes all liability for unintentional disruption of water, electrical, or other underground utility or other services and any repair which may be required.

Observations

1. Any observations undertaken are valid as of the date and time of observation only. Due to the nature of septic systems, no guarantee or warranty of future operation of the system is provided to the property owner. Bainbridge Septic tank Pumping, Inc. is not responsible for any future problem which may develop with this system, Bainbridge Septic Tank Pumping, inc. suggests an on-going program of preventative maintenance and periodic pumping (at least every three years) in order to facilitate proper operation of the septic system.

PUMPING:

1. Property owner assumes all liability and risk of loss for possible property damage resulting from pumping truck access to the tank site. This damage may include, but not limited to, concrete cracking, plant or grass crushing or uprooting, rut creation, etc. Bainbridge Septic Tank Pumping, Inc. attempts to work with the property owner to

minimize these occurrences and recommends the property owner be present during access and upon completion of pumping/inspection.

2. During normal pumping and inspection operations, assess caps. inlet or outlet baffles may inadvertently be broken or disabled. The property owner hereby releases Bainbridge Septic Tank Pumping, Inc. of all liability for such occurrences and assumes all risk of loss. An additional charge may apply for Bainbridge Septic Tank Pumping, Inc. to repair any such item as required to ensure proper working conditions.
3. If normal periodic maintenance and pumping of the septic tank is not performed, scum and sludge within the tank may become caked and hardened, causing excessive time and effort to pump and clean the system. In these cases, a difficulty charge may apply.

